Two options for getting started:

1. The Keychain Remote contains the SimpliSafe Easy Setup Wizard—a software program that provides animated instructions and lets you customize your system most easily.
   - Insert the Keychain Remote into a USB port on a computer. No software will be installed.
   - The Easy Setup Wizard will automatically appear.
     Tip: If the welcome screen does not appear, open “My Computer” on your desktop and look for the “SimpliSafe” drive. On the drive, open the “SimpliSafe” application.
   - Follow the on-screen instructions.

2. If you don’t have access to a computer, just follow the instructions in this Owner’s Manual.
Plan Your Installation

- **Extra Siren**: Install in central location
- **Smoke Detector**: Install near sleeping areas
- **Carbon Monoxide Detector**: Install near sleeping areas
- **Freeze Sensor**: Install in central location
- **Water Sensor**: Install near water heater
- **Keychain Remote**: Load onto keyring
- **Base Station**: Install in central location

Note: The system should be installed in accordance with Chapter 2 of the National Fire Alarm Code, ANSI/NFPA 72
Motion Sensor
install near windows

Glassbreak Sensor
install near windows

Keypad
install next to front door

Entry Sensor
install on doors and windows

Remote

Panic Button
install in master bedroom

Station
central location

Base Station
install in central location
1. Install your Security System: Base Station

• Set up your Base Station in a central location in your house. Tip: don’t install it on the floor.

• Plug the Base Station into a power outlet using the included power cord.

Helpful Information about your Base Station

• It’s the control center of your system, communicating with all of your wireless sensors.

• It has a built in cellular alarm transmitter that will send us your alarm signals when you activate your SimpliSafe alarm monitoring service (see page 15).

• Your Base Station’s blue light has 4 modes:
  
a) Off when your system is off  
b) Glowing steady when your system is armed  
c) Flashing when there is an error or warning message on the Keypad  
d) In test mode it will glow bright blue, when your Base Station has good cellular reception.

Tip: make sure the power outlet is not controlled by a light switch which could accidentally cut power to the Base Station.
Install your Keypads

• Remove the battery activation strip.

• Adhesive tape has already been installed on the back of the Keypad – just peel and stick. **If you make a mistake, see “How do I move a sensor?” on page 19.**

• Adhere the Keypad to the wall by your main entrance.

Tip: before applying the adhesive tape make sure the surface is clean and dry.

Tip: for the most reliable wireless connection, install the Keypad between 10 and 100 feet of the Base Station.

**Helpful information about your Keypad**

• Your default PIN is 1234. We’ll help you change that when we personalize your system in just a few minutes.

Tip: Your alarm system has 3 modes: Away, Home and Off. Turn your alarm on by putting it in Away or Home mode. Turn your alarm off by putting it in Off mode.
Install your Motion Sensors

- Remove the battery activation strip.
- Place the Motion Sensor on a shelf or adhere it to a wall, approximately 4 to 5 feet off the ground.
- Avoid placing the Sensor near a heater, air conditioner, lamp, or electronics (such as a WiFi router).
- When placed 5 feet off the ground the Motion Sensor should not detect pets under 30 pounds, as long as the pet cannot get within 5 feet of it.

Helpful Information about your Motion Sensor

- If you have large pets, weighing more than 30 lbs, you can install your motion sensors upside down. This way they'll ignore any movement underneath them.
- By default, all Motion Sensors will be active in the Away mode only. Put the alarm in the Home mode and you can move freely about your home without setting off an alarm.

Tip: Your Motion Sensor looks straight ahead and 90° to the left and right. It also looks downward at a 45° angle. Mount it in a corner for maximum coverage of your room.
Install your Glassbreak Sensors

• Remove the battery activation strip.

• Adhere the Glassbreak sensor close to a bank of windows or on a wall facing your windows.

• You can install it up to 20 feet away from the windows you’d like to protect.

Tip: Curtains can dull the sound of glassbreaking. If your windows are covered in heavy curtains, place your Glassbreak Sensor within 5-10 feet of your windows.

Max Distance: 20 Feet

Helpful Information about your Glassbreak Sensor

• Glassbreak Sensors are programmed to "listen" for the specific frequency of glass breaking.

• Avoid placing your Glassbreak Sensor in the kitchen, as glasses knocking into each other could trigger a false alarm.
Install your Entry Sensors

• Remove the battery activation strip.

• **Align the magnet with the sensor’s grooves** so the two pieces are less than 2 inches apart when the door or window is closed.

  Tip: Test the alignment before you adhere each piece. The blue light should flash once when the door or window opens and twice when it closes.

• Adhere the Sensor on the door and the magnet on the doorframe, or the other way around. **There is no “right side up.”**

  [Diagram of sensor and magnet alignment]

Closed—magnet is within 2 inches of the sensor, aligned between the sensor grooves.

Window Example

Door Example
Install your Panic Buttons

• Remove the battery activation strip.
• Adhere the Panic Button to a wall.
• Most people install one in their master bedroom.

Tip: install the Panic Button within easy reach in your Master Bedroom

Helpful Information about your Panic Button

• To trigger a panic alarm you must firmly press your Panic Button for 1-2 full seconds.
Install your 105 Decibel Sirens

• Remove the battery activation strip.

• **Indoor Installation:** Adhere Siren in a central location within 100 ft. of the Base Station.

• **Outdoor Installation:** Install within 100 ft of your Base Station. Slip the backing bracket off of your Siren and use the included screws to mount the backing under an eve or an awning. Then slide the Siren back onto its backing.

**Helpful Information about your Siren**

• Be cautious when testing your Siren indoors. Prolonged exposure to a 105 decibel siren can cause hearing damage. We recommend you use ear plugs or stand 5 feet away.

• When your alarm system has been triggered, the Siren will beep during the entry delay period. You can disable the entry delay beeps by removing the backing and pressing the programming button 5 times. You will hear one long tone to confirm the beeps have been disabled.
Install your Carbon Monoxide Detector

• Remove the battery activation strip.

• Install the CO detector near your bedrooms and any other sleeping areas.

• Separate the mounting bracket from the back of the CO detector by rotating it counter clockwise.

• Mount the bracket to your wall or ceiling using the included screws and wall anchors.

• Push the CO Detector against the mounting bracket and rotate it clockwise until it snaps into place. Pull gently on the detector to make sure it’s securely attached.

• This detector is for household use only. Please refer to the NFPA guidelines included in the detector box.

Mounting Bracket

Make sure to place a CO detector near your sleeping areas. For maximum protection place one on each level of your home.

Do not install near your furnace, stove, fireplace, kitchen or garage.
Install your Smoke Detectors

- Remove the battery activation strip
- Install a Smoke Detector near your sleeping areas. For maximum protection install one on each level of your home.
- Remove mounting bracket from the Smoke Detector by rotating it counterclockwise.
- Install the bracket on the wall or ceiling using the included screws and wall anchors.
- Push the Smoke Detector against the mounting bracket and rotate it clockwise until it snaps into place. Pull gently on the detector to make sure it's securely attached.
- This Smoke Detector is for household use only. Please refer to the instructions included with the Smoke detector for detailed NFPA guidelines.

Make sure to place a Smoke Detector near your sleeping areas. For maximum protection place one on each level of your home.

Do not install near your furnace, stove, fireplace, kitchen or garage, or bathroom with a shower.
Install your Freeze Sensors

- Remove the battery activation strip.
- Adhere Freeze Sensor on the wall near your home’s main thermostat.

Tip: Most homeowner’s insurance companies will give you an extra discount for having Freeze Sensors installed. Contact your insurance agent for details.

Avoid your boiler room, which may stay warm long after a furnace failure.

Consider placing one close to exposed plumbing vulnerable to bursting during a freeze: such as in bathrooms and kitchens.

Place near your home’s main thermostat to track household temperature.
Install your Water Sensors

• Remove the battery activation strip.
• For the simplest installation, place or adhere your Water Sensor on the floor.
• This works particularly well if you place your Water Sensor inside the drip pan of a water heater or washing machine.

Tip: Most homeowners insurance companies will give you an extra discount for having Water Sensors installed. Contact your insurance agent for details.
2. Personalize Settings

A. Activate your Alarm Monitoring Service

In the event of an emergency, professionally trained operators will contact you and dispatch the authorities. **This service will not be available until you activate your subscription in your online account.**

• To activate your subscription visit: [www.simplisafe.com/activate](http://www.simplisafe.com/activate)

Tip: You’ll need the 6-digit serial # located on the bottom of your Base Station. You can write it here for reference

Tip: After you activate your subscription, it will be in “practice mode” for 3 days while you get used to using your alarm. The alarm will function normally, but you will not receive emergency dispatch. After 3 days, you will be notified that your Dispatch Service is live.

Some police and fire departments may require you to have an alarm permit. Please contact your local police and fire department for details (do not dial 911 for this). You can also find permitting information that SimpliSafe has on file for your location by clicking the “permit information” link in your online account.

B. Change your PIN

By default, your PIN has been set to 1234. Change this to a new 4 digit number:

• Press [menu] on the Keypad to enter the menu system.

• Select option “1) Change PIN” on the Keypad Menu by pressing [away] (enter).

• Type a 4 digit PIN and press [away] (enter).

• Confirm your new PIN by typing it again and pressing [away] (enter).
How 24/7 Alarm Monitoring works...

The siren sounds when an alarm is triggered by one of your sensors.

...your Base Station then wirelessly contacts the Emergency Dispatch Center.

The operator will contact you and others you designate.

Unless you cancel the alarm with your safe word, the operator will send the police or firefighters.

What happens when a sensor is triggered?

- When your alarm is on and one of your sensors is triggered, the Keypad will start beeping and prompt you for your PIN. You have 30 seconds to turn the alarm off – this time is called the “entry delay.”

- If the alarm is not turned off within the 30 second entry delay, SimpliSafe will sound a siren for four minutes and send an alert signal to our Emergency Dispatch Center. You must activate your service in your online account for this service to function.

- Upon receiving the signal, the Dispatch Center will attempt to contact you.

- If it was a false alarm and you provide your previously chosen “safe word,” no authorities will be dispatched.

- If it is a true emergency or if they are unable to reach you, they will immediately dispatch the police or fire department to your location.

- Your alarm system will automatically re-arm, but the sensor that caused the burglar alarm will be disabled until the alarm system is dis-armed and re-armed again.

Some police and fire departments may require you to have an alarm permit. Please contact your local police and fire department for details (do not dial 911 for this). You can also find permitting information that SimpliSafe has on file for your location by clicking the “permit information” link in your online account.
3. Use Your System

Modes
Your alarm system has 3 modes: Away, Home and Off. Turn your alarm on by putting it in Away or Home mode. Turn your alarm off by putting it in Off mode.

A. Turn your alarm ON

**Away Mode**

Use this mode when you are leaving. All of your sensors, including Motion Sensors will be active.

- Close all doors and windows.
- Press **away** on your Keychain Remote or Keypad.
- You have 60 seconds to exit before the alarm is active.

   Tip: To cancel during the exit delay, simply press **off**.

**Home Mode**

Use this mode when you are staying home. All of your sensors will be active, except for Motion Sensors which will not be active.

- Close all doors and windows.
- Press **home** on your Keypad.
- Entry Sensors, Glassbreak Sensors, and Panic Buttons will be active immediately. Motion Sensors will not be active – you can move freely around your home.

B. Turn your alarm OFF

Use the same method to turn off your alarm, whether it is in the home or away mode.

- Press **off** on your Keychain Remote OR
- Press **off**, followed by your 4 digit PIN, on the Keypad.

   If you make a mistake entering your PIN, press **delete** to back up or **off** to start over.

If a sensor is triggered, there will be a 30 second entry delay before the alarm siren sounds and the Emergency Dispatch Service is notified.

   Tip: You can adjust advanced settings like the entry and exit delays by using the SimpliSafe Easy Setup Wizard, described on the cover of this manual.
4. Test Your System

A. Put your system in test mode
We recommend you test your system regularly and after making any changes.

- Scroll to and select option “5) Test” on the Keypad Menu.
- Test sensors as described below.
- If you subscribe to the SimpliSafe alarm monitoring service, a test signal will appear in your online account dashboard.
- Press off to exit test mode. Any errors will be announced by the Base Station.

B. Test your sensors
When in test mode, the Base Station will announce each sensor as you test it, to confirm it is working properly:

**Motion Sensors:** Press the “test” button underneath the Motion Sensor. For an accurate test, leave the room for the sensor you are testing then wait 15 seconds. Re-enter the room and the Base Station will say “Motion Sensor.”

**Glassbreak Sensors:** Press “test” on the bottom of the sensor then clap your hands loudly near your windows. The light on the sensor will flash and you will hear “Glassbreak Sensor” from the Base Station.

**Entry Sensors:** Open and close protected doors and windows. The Base Station will say “Entry Sensor” to confirm that it has received the signal.

**Panic Buttons:** Hold the panic button down for 1 second. The Base Station will say “Panic Button” when it receives the signal.

**Smoke Detectors:** Hold the “test” button on the front of the sensor for 4 seconds. The sensor will beep 3 times, then the Base Station will say “Smoke Detector.”

**CO Detectors:** Hold the “test” button on the front of the sensor for 4 seconds. The sensor will beep 4 times, then the Base Station will say “Carbon Monoxide Detector.”

**Water and Freeze Sensors:** Press the “test” button on the top of each sensor. The Base Station will announce the sensor type to confirm that it has received the signal.

Congratulations! Setup is complete and you can start using your SimpliSafe system now. Feel free to read on for more information about your system.

Please remember to test your system regularly.
Common questions

How do I move a sensor?
To move a sensor push up on the front of the sensor in the direction of the blue arrow – the back will stay on the wall and the white adhesive tape tab will be visible. Pull DOWN (NOT OUT) slowly on the tab until the back is removed from the wall.

When you are ready to re-adhere the sensor in a new location, use a fresh piece of adhesive tape (extras have been included).

How do I change the batteries?
Voice prompts will warn you when your batteries are low (battery life is approximately 1 year for a Keypad and 5 years for all other sensors). To change sensor or Keypad batteries, remove the component from the wall as described above. The batteries will be visible. Replace them and slide the component back into place. The Base Station backup battery is rechargeable and does not normally need to be replaced.

Can I use SimpliSafe without the Emergency Dispatch Service?
Yes, but we don’t recommend it. Without the Emergency Dispatch Service, only the alarm siren will sound and no authorities will be called. The SimpliSafe Emergency Dispatch Service is easy to set up and can be canceled at any time.

What if I have a door or window open when I turn on the alarm?
SimpliSafe will warn you that a door or window is open when you turn the alarm on. Open doors or windows will not be protected until they are closed. Once they are closed, SimpliSafe will start monitoring them.

What happens if I accidentally trigger an alarm?
Enter your PIN on the Keypad or press off on the Keychain Remote to stop the siren. The default PIN for your Keypad is 1234. If you cancel the alarm within a few seconds, The Emergency Dispatch Center will abort the alarm. Otherwise, they will call the numbers you provided to confirm the false alarm. After the operator has verified your identity (please have your safe word handy), he or she will cancel any alarms.

Can I get a discount on my homeowner’s or renter’s insurance?
Most insurance carriers will provide you with a discount for having a monitored home security system like SimpliSafe. To be eligible for this discount you must be subscribed to the Emergency Dispatch Service. Contact your insurance carrier for details.
How can I test my Emergency Dispatch Service?

After your 72 hour “practice mode” is over, just put your system into test mode by using your Keypad's menu option 5. This will cause your Base Station to send a test signal to the Emergency Dispatch Center. A dispatcher will contact you to let you know the test signal was successfully received.

Will SimpliSafe work in the event of a power outage?

Yes. All of your sensors are battery powered and the Base Station has a built-in rechargeable backup battery that provides power for 8 hours during a power outage.

How do I avoid false alarms?

There are several things you can do to avoid the most common causes of false alarms:

- Make sure that anyone who needs to have access to your home (such as your landlord or housekeeper) has a PIN. If you don’t want to give them your Master PIN, you can create a separate PIN for them using the Easy Setup Wizard.
- Do not place Motion Sensors near a heater or air conditioner, or facing an open window. If you have large pets, please refer to the instructions on page 6.
- Make sure that a rattling window or door does not trigger an Entry Sensor. Each magnet should be as close as possible to the grooves on the Entry Sensor.

If you’re still having trouble with false alarms, please contact SimpliSafe.

What is the Easy Setup Wizard? What can I do with it?

The Easy Setup Wizard is a software program that walks you through the installation process and allows you to adjust settings. You access it by inserting the Keychain Remote into a USB port on a computer, as described on the cover of this manual. You must sync the Keychain with your system both before and after plugging it into your computer. You can do that by simply inserting it into the top of the Base Station.

Use the Wizard to adjust settings or access advanced features, including:

- Disable voice prompts, the door chime, or the light on the Base Station
- Create additional PIN’s
- Add and remove sensors or disable panic buttons
- Make a Motion Sensor active in Home and Away modes (normally a Motion Sensor is only active in Away mode)
How do I add or remove components?

To purchase additional components, visit the “expand your system” link in your online account at simplisafe.com. A total of 41 components may be used with your system.

There are 2 ways to add or remove components:

1 Using the Easy Setup Wizard on your Keychain Remote:
   - Insert the Keychain Remote into a USB port on your computer as described on the cover of this manual.
   - Select “Adjust settings” from the main menu
   - Click on “Manage components”
   - To remove a component, select “Remove” next to the component (you can identify a component by its sensor #, printed on the bottom of the component).
   - To add a component, select “Add Component” then fill in the sensor type and sensor # in the new row

2 Using your Keypad menu system:
   - Press \text{menu} \text{cancel} to enter the Keypad menu. Enter your master PIN when prompted.
   - Press \text{home} (right arrow) to scroll right to “3) Add component” or “4) Remove component.”
   - Press \text{away} (enter) to start adding or removing components.
   - Follow the instructions provided on the Keypad screen and by the Base Station voice prompts.
   - When prompted for a sensor number, make sure you enter both letters and numbers exactly as it appears on your sensor. For example, to enter the letter “B” press the “2” button 3 times quickly until “B” appears.
   - When you are finished, press \text{menu} \text{cancel} to exit the menu system.
Troubleshooting

SimpliSafe will warn you of potential problems with a flashing blue light at the bottom of the Base Station and messages displayed on the Keypad. Here are some common warnings and recommended solutions:

<table>
<thead>
<tr>
<th>KEYPAD DISPLAY</th>
<th>WHAT DO I DO?</th>
</tr>
</thead>
<tbody>
<tr>
<td>“1 Entry Sensor open”</td>
<td>SimpliSafe is warning you that you may have left a door or window open. Close open doors and windows. If they are already closed, make sure each Entry Sensor and its magnet are less than 2 inches apart.</td>
</tr>
<tr>
<td>“Alarm: [sensor type]”</td>
<td>SimpliSafe is warning you that there was a recent alarm. Use caution when entering your home. The warning message will be cleared when you press [off].</td>
</tr>
<tr>
<td>“Low Keypad battery”</td>
<td>Slide the front of the Keypad up and off of the wall (the back will remain adhered to the wall) and replace the 4 AA batteries.</td>
</tr>
<tr>
<td>“Keypad out of range”</td>
<td>If you see this message frequently, your Keypad and Base Station may be too far apart for reliable wireless communication. Try moving them closer together.</td>
</tr>
<tr>
<td>“Error, Sensor # _____”</td>
<td>A wireless sensor is not responding. Move the sensor and Base Station closer together or replace the sensor’s battery. If the sensor # displayed on your Keypad is not one of your sensors or it is not installed, remove that sensor from your system (page 21).</td>
</tr>
<tr>
<td>“Power outage”</td>
<td>Your Base Station will function as usual for 8 hours on its rechargeable backup battery. If your home has not lost power, make sure the wall plug is securely inserted into your power outlet and the Base Station.</td>
</tr>
<tr>
<td>“No link to Dispatcher”</td>
<td>SimpliSafe cannot communicate with the Emergency Dispatch Service, for one of the following reasons:</td>
</tr>
<tr>
<td></td>
<td>• Your Emergency Dispatch Service is not active. Please check your account at <a href="http://www.simplisafe.com">www.simplisafe.com</a>.</td>
</tr>
<tr>
<td></td>
<td>• The Base Station is located in an area with poor wireless coverage. Move it near a window for better reception.</td>
</tr>
<tr>
<td></td>
<td>Tip: when you put the system in test mode the Base Station light will be bright when wireless reception is good and dim when reception is poor.</td>
</tr>
<tr>
<td></td>
<td>• There is no dial tone on your landline (if you are using a landline as an optional alternative to the wireless connection). Please connect the Base Station to a telephone jack with dial tone.</td>
</tr>
<tr>
<td>“Sensor already added”</td>
<td>This message is displayed when you are adding a component already present in the system. You don’t need to take any action; your sensor is already ready to use.</td>
</tr>
</tbody>
</table>
Product safety and limited warranty

Product Safety Information

Use only approved batteries and the supplied UL approved power adapter with your SimpliSafe Home Security System. Any tampering with the product or other unauthorized use will void your limited warranty. To prevent a fire hazard or electrical shock, do not expose the Base Station or other components to water or operate the System while you are wet or standing in water. Be sure that electrical and telephone cords used are not frayed or placed in a location where they can pose a danger.

**Caution:** To ensure proper operation, this equipment must be installed according to the enclosed installation instructions. To verify that the equipment is operating properly and can successfully report an alarm, this equipment must be tested immediately after installation, and periodically thereafter, according to the enclosed test instructions (page 7 and 11).

**Caution:** This equipment cannot report an alarm through a telephone line when other equipment (telephone, answering system, computer modem, etc.) connected to the same phone line is in use.

**Caution:** Please verify periodically that components remain firmly adhered. A falling component could harm a passing person. Also, swallowing a small piece, such as a magnet or battery could be harmful. Please keep them away from children.

**Power Supply:**
- Input: 100-240VAC, 50-60Hz.
- Output: 7.5VDC, 1.6A.

**Batteries:**
- Base Station: four rechargeable 1.2V NiMh, size AA. *(Warning: NiMh batteries must be recycled or disposed of properly.)*
- Keypad: four 1.5V Alkaline, size AA.
- Entry, Motion, Glassbreak Sensors: one 3V Lithium, size CR123A.
- Panic Button: one 3V Lithium, size CR2032
- Keychain Remote: one 3V Lithium, size CR1632
- Freeze, Water Sensors: one 3V Lithium, size CR2450

**Operating Temp:**
- 45°F to 115°F
- 90% maximum humidity

Limited Warranty

SimpliSafe, Inc. ("SimpliSafe") warrants to the end user ("Customer") that this product ("The SimpliSafe Home Security System") will be free from defects in materials and workmanship under normal use and service for 3 years from the date that the product is purchased by the Customer.

SimpliSafe’s obligations shall be limited within the warranty period to repairing or replacing, at its option, the defective product or part and to deliver to Customer an equivalent product or part to replace the defective item. Replacement products may be new or reconditioned. SimpliSafe warrants any replaced or repaired product for 3 years from the time of replacement or repair.

For Warranty service, please contact SimpliSafe Customer Support at 1-888-95-SIMPLI (957-4675) or visit www.simplisafe.com/support and click on "Contact Us". If we are unable to address the issue that you are facing, we will send you a replacement product or part along with a postage prepaid return slip so that you can return your old product or part to us free of charge.

This Limited Warranty does not apply in the following cases: failure to follow installation and operating instructions, misuse, alteration, abuse, accident or tampering, and repair by anyone other than SimpliSafe.

This Limited Warranty is exclusive and expressly in lieu of all other warranties, obligations or liabilities, whether written, oral, express or implied, including any warranty of merchantability or fitness for a particular purpose, or otherwise. In no case shall SimpliSafe be liable to anyone for any consequential or incidental damages for breach of this warranty or any other warranties whatsoever.

SimpliSafe does not represent that the products it sells may not be compromised or circumvented; that the products will prevent any personal injury or property loss; or that the products will in all cases provide adequate warning or protection. Customer understands that a properly installed and maintained alarm may only reduce the risk of a burglary, robbery or other events occurring without providing an alarm, but it is not an insurance or a guarantee that such will not occur or that there will be no personal injury or property loss as a result.

**CONSEQUENTLY, SIMPLISAFE SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR OTHER LOSS BASED ON A CLAIM THE PRODUCT FAILED TO GIVE WARNING.** However, if SimpliSafe is held liable, whether directly or indirectly, for any loss or damage arising under this Limited Warranty or otherwise, SimpliSafe’s liability shall be limited to the purchase price of the product, which shall be the complete and exclusive remedy against SimpliSafe.
FCC Notices

FCC Part 15 Notices

The FCC ID of the Base Station (U9K-BS2000) can be found on its base. The FCC ID of the pager module (UDV-0912142009007) is printed on a label on the module itself, which is inside the Base Station and not accessible to the customer. The FCC ID of the Keychain Remote (U9K-KR1 / U9K-KR2), Keypad (U9K-KP1000), Entry Sensor (U9K-ES1000), Motion Sensor (U9K-MS1000), Panic Button (U9K-PB1000), Glassbreak Sensor (U9K-GB1000), CO Detector (U9K-CO1000), Smoke Detector (U9K-SD1000), Water Sensor (U9K-WT1000) and Freeze Sensor (U9K-FS1000) can be found when changing their batteries (see page 10).

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain the compliance with the FCC’s RF exposure guideline, place the base station at least 20 cm from nearby people.

ACTA Part 68 Statement

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of the Base Station is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug (RJ11C) is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn’t practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this equipment, for repair or warranty information, please contact SimpliSafe, Inc. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of SimpliSafe does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

Warning: Changes or modifications to this unit not expressly approved by SimpliSafe, Inc. could void the user’s authority to operate the equipment.
Emergency Evacuation Plan

Establish and regularly practice a plan of escape in the event of fire. The following steps are recommended by the National Fire Protection Association:

- Position your detector or your interior and/or exterior sounders so that they can be heard by all occupants.

- Determine two means of escape from each room. One path of escape should lead to the door that permits normal exit from the building. The other may be a window, should your path be impassable. Station an escape ladder at such windows if there is a long drop to the ground.

- Sketch a floor plan of the building. Show windows, doors, stairs and rooftops that can be used to escape. Indicate escape routes for each room. Keep these routes free from obstruction and post copies of the escape routes in every room.

- Assure that all bedroom doors are shut while you are asleep. This will prevent deadly smoke from entering while you escape.

- Try the door. If the door is hot, check your alternate escape route. If the door is cool, open it cautiously. Be prepared to slam the door if smoke or heat rushes in.

- When smoke is present, crawl on the ground. Do not walk upright, since smoke rises and may overcome you. Clearer air is near the floor.

- Escape quickly; don’t panic.

- Establish a common meeting place outdoors, away from your house, where everyone can meet and then take steps to contact the authorities and account for those missing. Choose someone to assure that nobody returns to the house — many die going back.

NFPA Notice

This equipment should be installed in accordance with Chapter 2 of the National Fire Alarm Code, ANSI/NFPA 72, (National Fire Protection Association, Batterymarch Park, Quincy, MA 02269). Printed information describing proper installation, operation, testing, maintenance, evacuation planning, and repair service is to be provided with this equipment. Warning: Owner’s instruction notice: Not to be removed by anyone except occupant.”

This system must be checked by a qualified technician at least once every three (3) years.
Use this page to keep track of where you’ve installed your sensors.

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Quick reference: Using your Keypad

At SimpliSafe, our mission is to help people take control of their safety with security solutions that fit their lifestyle. Join us at www.simplisafe.com.

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