



MESA POLICE ALARM UNIT  
ALARM USER PERMIT APPLICATION



Instructions:

- Complete the entire application
- Mail the application with payment
- or **Apply Online INSTEAD!**
- Residence     Business

*MPD Alarm Unit Use Only*

PERMIT NUMBER:

DATE PROCESSED:

Area Reserved for Customer Service Receipt Stamp

Business Name	
Resident Name(s)	
Address of Alarmed Location	Suite/Apt #:
City: MESA	State: AZ    Zip Code: -
Telephone # at Alarmed Location	(    ) -
Email Address	

Mailing Address (if different)	Suite/Apt #:
City:	State:    Zip Code: -

Check this box if you live in a county island and your police service is provided by the Maricopa County Sherriff's Office. If you checked this box, STOP and call us at 480-644-2699 before you continue with this application.

Type of Alarm Permit - *Choose only one (1)*

- Burglary Function**    \$10.00 per year    The **Burglary** function is the audible portion of your alarm system which includes all door contacts, motion detectors, and/or window glass break detectors. (Residential and/or Business)
  - Panic/ Robbery /Hold-Up Function**    \$10.00 per year    The **Panic or Hold-up** function is the silent portion of your alarm system which includes a button on the key fob, or at the keypad, under a counter, in the freezer, on a wall, or on a necklace. (Residential and/or Business)
  - Both Functions**    \$20.00 per year    Most alarm systems installed today have both functions.
- Fire alarms, smoke detectors, and medical only panic alarms do not require alarm permits in the City of Mesa.*

Alarm Subscriber Information

Name	Primary Phone Number	Alternate Phone Number
Contact #1	(    ) -	(    ) -
Contact #2	(    ) -	(    ) -

Alarm Company Information

SERVICE Company	Name	SELF INSTALLED	Telephone	(    ) N/A -
<input checked="" type="checkbox"/> Self-Serviced				
MONITORING Company	Name	SIMPLISAFE 1358	Telephone	( 888 ) 957 - 4675
<input type="checkbox"/> Self-Monitored				

**Failing to submit the correct fees or fully complete the reverse side of this application can result in delay and/or denial of the alarm permit and/or additional assessments.**



**Review each item on this check list. If you have any questions, call your alarm company or the Alarm Enforcement Unit at 480-644-2699.**

- I have been instructed by the alarm company on how to properly operate my alarm system.
- I have the monitoring company telephone number to use for cancellations, to test my alarm, to update telephone contact information, and to request alarm service or repairs.
- I understand that I cannot cancel a robbery/panic alarm activation.
- I understand that to cancel a false alarm activation I must call my alarm company and give them my proper cancellation code. If I only call the Mesa Police Department, they will advise me to call my Alarm Company to properly cancel police response.**
- I know that I must test my system at least once per year. My system was last tested on (Date) \_\_\_\_\_.
- I will instruct any "new" alarm users how to operate the alarm system, how to cancel a false alarm activation, and will provide them with a proper cancellation code. ("New" alarm users include; house sitters, cleaning crews, realtors, new employees, babysitters, repairmen, and construction crews.)
- I understand that pets, balloons, and new items in an alarmed area can cause a false alarm.
- Per the City of Mesa Alarm Code 6-15 the alarm monitoring company is required to make two telephone calls to the alarm user prior to dispatching police to allow an opportunity for canceling the alarm activation. I have called my monitoring company and verified that the numbers they have on file are correct and updated as of today.

\_\_\_\_\_ Write today's date.

- I am aware that if my alarm activates, and the responding officer(s) find no evidence of a crime, I could receive the following false alarm assessments:

	Burglary Alarm Calls	Panic/ Robbery/ Hold-Up Alarm Calls
1 <sup>st</sup> False Alarm	\$50	Free
2 <sup>nd</sup> False Alarm	\$100	\$100
3 <sup>rd</sup> False Alarm	\$150	\$200 each
4 <sup>th</sup> False Alarm	\$200	
5 <sup>th</sup> False Alarm	\$250	
6 <sup>th</sup> False Alarm	\$300	
7 <sup>th</sup> + False Alarm	\$400 each	

- I understand that I can attend a False Alarm Awareness class that will help me prevent false alarms, and I will receive a \$50.00 waiver that I can apply towards a false alarm assessment.
- I understand that next year, a renewal will be mailed to me 60 days prior to expiration, but it is my responsibility to ensure I renew my permit.

Alarm Subscriber Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Alarm Enforcement Unit Contact Information**

**Phone:** (480) 644-2699      **Email:** [policealarms@mesaaz.gov](mailto:policealarms@mesaaz.gov)  
**Fax:** (480) 644-4266      **Web:** [www.mesaaz.gov/police/Communications/AlarmUnit.aspx](http://www.mesaaz.gov/police/Communications/AlarmUnit.aspx)

**Payment Information – Make checks payable to The City of Mesa**

**MAIL:** City of Mesa Customer Service  
 Attn: Cashier/Misc. Receivables  
 PO Box 1466  
 Mesa, AZ 85211-1466

**IN PERSON Monday through Thursday:**  
 City of Mesa Customer Service Offices  
 55 N. Center St.      -or-      6935 E. Decatur St.  
 Mesa, AZ 85201      Mesa, AZ 85207  
**\*\*\*Customer service is closed on Fridays\*\*\***

**APPLY & PAY ONLINE!** [www.mesaaz.gov/Services/online.aspx](http://www.mesaaz.gov/Services/online.aspx)